

RESPONSE TO PRE-BID QUERIES

EOI for Hiring of Firm/Agency for Providing Technical Experts/Manpower to RCUES, Lucknow

Notification No.: URC/645/24/2026-27 dated 25.08.2026

Last date for submission of bids:

24 September 2026 up to 03Date Extention:00 PM

Opening of Technical Bid:

25 September 2026 at 03:00 PM

S. No.	Bid Document Reference	Clause/ Section - Description	Queries	Change / Clarification Requested	Reply
EY LLP					
1.	-	General Query	Bid Submission Due Date	In order to facilitate the preparation of a comprehensive and competitive proposal, we respectfully request that the bid submission deadline be extended. Further, we request that a minimum period of three (3) weeks be provided between the issuance of the pre-bid clarifications/corrigendum and the revised bid submission date, to enable bidders to adequately assess the clarifications, incorporate the revised requirements, and prepare a	Accepted. The Bid Due Date is hereby extended. The revised schedule shall be as specified in the corrigendum/ amended Bid Data Sheet.

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				robust and responsive submission.	
2.	-	General Query	Selection of Empanelled Agencies for Assignments	Kindly clarify the mechanism through which assignments will be allocated amongst empanelled agencies. Will assignments be awarded based on a short tender, direct nomination, rotation basis, or any other procedure?	Work will be awarded by calling financial bids through limited tender between the empaneled firms.
3.	-	General Query	Validity of Empanelment	Kindly specify the validity period of the empanelment and whether there is any provision for extension or renewal of the empanelment period.	Empanelment will be for the period of 01 years. May be extended to 02 years on mutual consent.
4.	Page 8	Eligibility Criteria, Point 10	The bidder must have Presence in Lucknow with documentary evidence establishing the Bidder's Head Office/Branch Office in Lucknow	The EOI requires the bidder to have a Head Office/Branch Office in Lucknow. We request that this requirement be reconsidered and removed, as agencies with a proven track record of delivering similar services across India can establish a local presence upon award of	Accepted.

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				work, if required. Retaining this condition may unnecessarily restrict competition and participation from otherwise qualified agencies.	
5.	Page 9	Terms and Conditions	(g) The monthly honorarium will be fixed by the RCUES and the firm/agency will only be paid the service charges and applicable taxes.	The EOI stipulates that RCUES shall determine the honorarium for the professionals deployed under the assignment. In order to enable bidders to prepare realistic and competitive financial proposals, and to avoid uncertainty or potential financial burden arising from post-award remuneration decisions, bidders may kindly be informed of the proposed honorarium rates for the various categories of experts/manpower envisaged under the EOI. In case the honorarium rates have not yet been finalized, it is requested	It will depend on assignment to assignment basis. Monthly honorarium will be decided by RCUES Lucknow for each expert. Bidders has to submit their monthly service charges and applicable GST.

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				that RCUES clarify the benchmark methodology, indicative remuneration ranges, or rate schedule that shall be adopted for determining resource costs. It is further suggested that the honorarium may be guided by established market benchmarks, such as the empanelled resource rates prescribed by organizations like NICS, NeGD, or other comparable Government frameworks, to ensure transparency, fairness, and a reasonable basis for financial estimation by all bidders.	
6.	-	General Query	Deployment of Resources after empanelment	In the absence of a clearly defined scope of work, bidders are unable to accurately assess the level of effort, resource seniority, deployment requirements, and commercial viability of the assignment. Accordingly, we request RCUES to provide a detailed category-wise	Will be based on assignment to assignment basis.

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				scope of services and expected deliverables.	
7.	-	General Query	Deployment of Resources after empanelment	Kindly clarify whether deployed resources shall be stationed at RCUES offices, ULBs, Development Authorities, or any other locations across Uttar Pradesh.	Resources shall be deployed in any office within the Jurisdiction States of RCUES, Lucknow.
8.	Page 20	Penalty and Liquidated Damages	4. Maximum Liability towards Liquidated Damages: The aggregate Liquidated Damages recoverable from an Empanelled Agency/Service Provider under a particular Work Order/Agreement shall not exceed 10% of the applicable annual Service Charges under that Work Order/Agreement, unless otherwise specifically provided in the relevant Agreement and permissible under applicable law. No Liquidated Damages or penalty shall be imposed more than once for the same default or delay.	We request to amend the clause in the following manner: 4. Maximum Liability towards Liquidated Damages The aggregate Liquidated Damages recoverable from an Empanelled Agency/Service Provider under a particular Work Order/Agreement shall not exceed 10 5% of the applicable annual Service Charges under that Work Order/Agreement, unless otherwise specifically provided in the relevant Agreement and permissible under applicable law.	As per the RFP.

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				No Liquidated Damages or penalty shall be imposed more than once for the same default or delay.	
9.	Page 19	Penalty and Liquidated Damages	2. Delay in Deployment Where a specific Work Order/Agreement requires deployment of identified manpower within a stipulated period, the Empanelled Agency/Service Provider shall ensure deployment within the prescribed timeline. In case the Empanelled Agency/Service Provider fails to deploy the required manpower within the stipulated period for reasons solely attributable to it, RCUES may levy Liquidated Damages at the rate of: 0.1% of the applicable annual Service Charges under the relevant Work Order/Agreement for each day of delay, subject to a maximum of 10% of the applicable annual Service Charges under that Work	We request to amend the clause in the following manner: 2. Delay in Deployment Where a specific Work Order/Agreement requires deployment of identified manpower within a stipulated period, the Empanelled Agency/Service Provider shall ensure deployment within the prescribed timeline. In case the Empanelled Agency/Service Provider fails to deploy the required manpower within the stipulated period for reasons solely attributable to it, RCUES may levy Liquidated Damages at the rate of: 0.1% of the applicable annual Service Charges	As per the RFP.

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			Order/Agreement. LD shall be calculated only with reference to the specific Work Order/Agreement affected by the delay and shall not be calculated on any notional or unallocated value of the empanelment.	under the relevant Work Order/Agreement for each day of delay, subject to a maximum of 10 5% of the applicable annual Service Charges under that Work Order/Agreement. LD shall be calculated only with reference to the specific Work Order/Agreement affected by the delay and shall not be calculated on any notional or unallocated value of the empanelment.	
10.	-	General Point	Limitation of Liability	We request the client to insert the below clause: RCUES (and any others for whom Services are provided) shall not recover from the Empanelled Agency/Service Provider, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive or special damages in connection with claims	Not Accepted. The proposed limitation of liability clause is not acceptable. The liability provisions contained in the EOI/RFP shall remain applicable.

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				arising out of this Agreement or otherwise relating to the Services, whether or not the likelihood of such loss or damage was contemplated. RCUES (and any others for whom Services are provided) shall not recover from the Empanelled Agency/Service Provider, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services.	
11.	-	General Point	Confidentiality	We request the client to insert the below clause: Except as otherwise permitted by this Agreement, neither of the	Accepted.

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				Agreement or any information provided by or on behalf of the other that ought reasonably to be treated as confidential and/or proprietary. Parties may, however, disclose such confidential information to the extent that it: (a) is or becomes public other than through a breach of this Agreement, (b) is subsequently received by the receiving party from a third party who, to the receiving party's knowledge, owes no obligation of confidentiality to the disclosing party with respect to that information, (c) was known to the receiving party at the time of disclosure or is thereafter created independently, (d) is disclosed as necessary to enforce the receiving party's rights under this Agreement, or (e) must be disclosed under applicable law, legal process or	

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				professional regulations. These obligations shall be valid for a period of 3 years from the date of termination of this Agreement.	
12.	Page 9	Terms and Conditions	(c) That THE MANPOWER AGENCY shall be solely responsible and liable to failure to deliver on schedule as agreed under this work and shall indemnify RCUES, LUCKNOW against all costs, actions, claims, losses, damages, suits, prosecutions, including all consequential loss and legal fees which RCUES, LUCKNOW may suffer / incur on account of such deficiency solely attributable to THE MANPOWER AGENCY.	We request to amend the clause in the following manner: (c) That THE MANPOWER AGENCY shall be solely responsible and liable to failure to deliver on schedule as agreed under this work and shall indemnify RCUES, LUCKNOW against all costs, actions, claims, losses, damages, suits, prosecutions, including all consequential loss and legal fees which RCUES, LUCKNOW may suffer / incur on account of such deficiency solely attributable to THE MANPOWER AGENCY.	As per the RFP.
13.	-	General Point	Reports and Materials	We request the client to insert the below clause:	Not Accepted. Reports, deliverables, data and other

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				The Empanelled Agency/Service Provider may use data, software, designs, utilities, tools, models, systems and other methodologies and know-how (“Materials”) that it owns in performing the Services. Notwithstanding the delivery of any Reports, the Empanelled Agency/Service Provider retains all intellectual property rights in the Materials (including any improvements or knowledge developed while performing the Services), and in any working papers that the Empanelled Agency/Service Provider compiles and retains in connection with the Services (but not information provided by RCUES reflected in them). Any information, advice, recommendations or other	outputs specifically developed/provided under an assignment shall be available to RCUES for its official use and purposes. No restriction shall be imposed on RCUES regarding use, reproduction, sharing or submission of such deliverables to Government Departments, ULBs, funding agencies, statutory authorities or other entities, as may be required in connection with its official functions.

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				content of any reports, presentations or other communications the Empanelled Agency/Service Provider provides under this Agreement (“Reports”), other than information provided by RCUES, are for RCUES's internal use only (consistent with the purpose of the particular Services) including RCUES's board of directors, its audit committee, or its statutory auditors and not for disclosure externally outside RCUES’s organization.	
14.	-	General Point	Immediate Termination	We request the client to insert the below clause: The Empanelled Agency/Service Provider may terminate this Agreement, or any particular Services, immediately upon written	Not Accepted. Termination shall be governed by the termination provisions contained in the EOI/RFP and the respective Work Order/Agreement.

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				notice to RCUES if the Empanelled Agency/Service Provider reasonably determines that it can no longer provide the Services in accordance with applicable law or professional obligations.	
IDECK LIMITED					
1.	Page 6, EOI Data Sheet, Sl. No. 5	Bid Due Date and Time: 10.09.2026 by 17:00 hrs. (Pre-bid Meeting: 03.09.2026 at 15:00 hrs; Responses to pre-bid: to be uploaded before submission deadline).	The current window between the Pre-Bid Conference (03.09.2026), publishing of pre-bid clarifications, and the final Bid Due Date 10.09.2026) provides only 4 to 5 working days. Preparation of comprehensive technical proposals, collation of extensive past experience certificates across 10-25+ professionals, CA certificates, and Annexures 1-9 requires reasonable processing time post issuance of clarifications. Hence, an extension of the bid submission deadline is earnestly requested to enable	Request to extend the Due Date by at least 10 to 14 days: Proposed Revised Due Date: 21.09.2026 (or 24.09.2026) by 17:00 hrs.	Accepted. The Bid Due Date is hereby extended. The revised schedule shall be as specified in the corrigendum/amended Bid Data Sheet.

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			robust and competitive submissions.		
2.	Page 9, Technical Evaluation, Sl. No. 1 (Turnover)	Turnover Minimum Average turnover of the last 03 FY (2022-23, 2023-24, and 2024-25): ☐ ≥ 30 Cr. to ≤ 50 Cr.: 15 marks ☐ > 50 Cr.: 25 marks (Max Marks: 25)	As per Eligibility Criteria Sl. No. 3 (Page 7), the qualifying minimum average turnover is Rs. 30 Crores. However, in technical evaluation, awarding full 25 marks only to firms with turnover $>$ Rs. 50 Crores unduly disadvantages established specialized technical consulting and technical manpower service providers having average turnover between Rs. 30 Cr. and Rs. 40 Cr. To ensure fair scoring and encourage competitive participation among eligible agencies, it is requested that the slab for full marks (25 marks) be rationalized to $\geq$ Rs. 35 Crores.	Suggested Revision in Scoring Slabs for Turnover (Max 25 marks): ☐ Average Turnover $\geq$ Rs. 30 Cr. to $<$ Rs. 35 Cr.: 15 Marks ☐ Average Turnover $\geq$ Rs. 35 Cr.: 25 Marks (Full Marks)	As per the RFP.
3.	Page 7 & 10, Eligibility Criteria	Eligibility Criteria 5 & 6: Experience of providing professionals for Advisory / Consulting services to	Kindly clarify whether technical manpower / human resource deployment contracts executed for Project Management Consultant	Requested Confirmation/Addition: 'Experience in supply/deployment of	Clarified. Experience shall be considered subject to conformity with the eligibility and technical evaluation criteria specified

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	Sl. 5 & 6, and Tech Eval Sl. 2A & 2B	Central/State Govt Departments / ULBs / PSUs / Autonomous bodies / Public Sector entity. Evaluation 2B: Experience in providing consulting / PIUs / TPA / PMC / PMU in Urban Development, AMRUT, Smart City, SBM, SWM, etc.	(PMC), Project Management Unit (PMU), Project Implementation Unit (PIU), Independent Engineer, or Technical Support Units (TSU) under Urban Development / Infrastructure departments / Urban Local Bodies are fully eligible and counted towards both criteria (2A & 2B).	technical professionals/manpower under PMU, PIU, PMC, TSU, or advisory assignments for Urban Development, ULBs, Smart Cities, AMRUT, SBM, and other Govt/PSU entities shall be fully considered and credited under both past experience parameters.'	in the EOI. Experience involving deployment/provision of technical professionals under PMU/PIU/PMC/TSU/technical support/advisory assignments may be considered where the nature and scope of services demonstrate relevant experience in the specified sectors.
4.	Page 8 & 14, Eligibility Criteria Sl. 10 & Mandatory Supporting Docs (e)	Presence in Lucknow: 'The bidder must have Presence in Lucknow with documentary evidence establishing the Bidder's Head Office/Branch Office in Lucknow.'	Many reputed national agencies with extensive experience across UP state urban departments may currently operate their corporate/regional offices elsewhere, or are in the process of establishing a dedicated project/branch office in Lucknow upon selection. Restricting entry strictly to existing Lucknow offices at the EOI stage restricts broader national talent.	Suggested Modification: 'The bidder must have an existing Head/Branch Office in Lucknow OR submit a formal undertaking on official letterhead to establish a fully operational Branch / Project Office in Lucknow within 30 days of issuance of Letter of Empanelment / Work Order.'	Accepted. The requirement for an existing Head Office/Branch Office in Lucknow is deleted. Accordingly, the relevant provisions shall be amended suitably.

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5.	Page 9, Terms & Conditions (g)	'The monthly honorarium will be fixed by the RCUES and the firm/agency will only be paid the service charges and applicable taxes.'	Kindly clarify: i. Will RCUES specify the fixed monthly honorarium slabs for each designated profile (Engineers, Urban Planners, GIS, etc.) in subsequent work orders? ii. How will service charges be determined—through a mini-financial bidding / quotation process among empanelled agencies or through a fixed percentage cap prescribed by the Centre?	Suggested Clarification in RFP: 'RCUES Lucknow shall clearly specify the designated monthly remuneration/honorarium and statutory allowances for each technical category. Financial quotes for service charges (or prefixed administrative charges adhering to statutory norms) will be invited from empanelled agencies during assignment specific work allocation.'	It will depend on assignment to assignment basis. Monthly honorarium will be decided by RCUES Lucknow for each expert. Bidders has to submit their monthly service charges and applicable GST.
6.	Page 19, Penalty and Liquidated Damages, Clause 2	Liquidated Damages for Delay in Deployment: '0.1% of the applicable annual Service Charges under the relevant Work Order/Agreement for each day of delay, subject to a maximum of 10% of the applicable annual Service Charges...'	Kindly clarify the timeline allowed to the empanelled agency for deployment of technical experts upon issuance of a specific Work Order (e.g., whether 15 days or 30 days will be provided).	Suggested Provision: 'A minimum deployment turnaround window of 21 to 30 calendar days shall be provided to the agency from the date of issuance of the specific Work Order / requisition to identify, screen, and deploy required technical personnel before any Liquidated Damages are attracted.'	30 days will be given to the selected L1 bidder for deployment of the expert.

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7.	Page 11, Technical Evaluation Sl. 5 (Presentation)	Presentation by bidder (20 Marks): 1. Approach & Methodology (8 Marks) 2. Hiring & implementation system (6 Marks) 3. Appreciation & response to TOR (6 Marks) Venue: RCUES Office, Lucknow	Kindly clarify whether the Technical Presentation can also be attended in hybrid/online mode (via Zoom / Video Conferencing), as indicated in Sl. No. 8 of the Bid Data Sheet (Page 6), or if in-person physical presence at RCUES Lucknow is mandatory.	Suggested Clarification: 'Technically eligible bidders shall be given the option to make the technical presentation either physically at RCUES Lucknow or virtually through Zoom/VC, as per the link communicated by RCUES.'	Accepted.
Lion Engineering Consultants Pvt. Ltd.					
1.	Eligibility Criteria – Sl. No. 5 Page No 07 of 34	Experience is restricted to the last 5 Financial Years.	It is requested that experience of the last 7–10 financial years may also be considered.		As per the RFP.
2.	Eligibility Criteria – Sl. No. 5 Page No 07 of 34	Experience is restricted to the last 5 Financial Years.	Clarification is needed whether projects completed in the month of Jan 2026 and Mar 2026 will be considered for evaluation. Please clarify.		All completed assignment will be considered for the last 05 FY as mentioned in the RFP.
3.	Eligibility Criteria – Sl. No. 6 Page No 07 of 34	Minimum deployment of 25 professionals in one project OR 15 professionals in two projects OR 10 professionals in three projects.	The minimum requirement of professionals under the said criteria may be restrictive and may limit participation of technically capable and experienced		As per the RFP.

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			bidders. We therefore request the Authority to kindly consider reducing the minimum number of professionals required to 15 professionals for one project, 10 professionals for each of two projects, and 6 professionals for each of three projects. Kindly consider suitably reducing the minimum number of professionals specified under the eligibility criteria.		
4.	Eligibility Criteria – Sl. No. 6 Page No 07 of 34	Relevant experience is specified for Advisory / Consulting services.	Kindly clarify whether technical manpower supply/deployment assignments , where professionals are deployed against specific technical positions, shall qualify under this criterion even if the work order describes the service as manpower / technical support deployment rather than advisory / consulting.		As per the RFP.

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5.	Eligibility Criteria – Sl. No. 10 Page No 08 of 34	The bidder must have Presence in Lucknow with documentary evidence establishing the Bidder's Head Office/Branch Office in Lucknow.	We request the Authority to kindly consider allowing bidders who do not currently have a Head Office / Branch Office in Lucknow to participate in the tender, subject to submission of an undertaking to establish / maintain an office in Lucknow upon being empaneled / awarded the contract. We request the Authority to kindly consider the above relaxation in the interest of wider participation and healthy competition.		Accepted. The requirement of an existing Head Office/Branch Office in Lucknow is deleted. The EOI shall be amended accordingly.
6.	Scope of Work and Deliverables Page No 8 of 34	The requirement of manpower will involve the following: (a) Engineers– Civil, Mechanical, Electrical (b) Urban Planners (c) GIS Experts (d) Procurement Expert (e) Legal Expert (f) Urban Infrastructure Expert	Kindly provide an indicative manpower matrix with qualification, experience, and number of positions, likely locations and indicative duration , to enable bidders to assess the scope and manpower mobilization requirements.		It will depend on assignment to assignment basis. Monthly honorarium will be decided by RCUES Lucknow for each expert. Bidders has to submit their monthly service charges and applicable GST.

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		(g) Sanitation cum Environmental Expert (h) IT cum Data Analyst Expert (i) Any other technical manpower as per the need/requirement			
7.	Terms and Conditions Page No 09 of 34	(e) THE MANPOWER AGENCY shall be solely responsible at its own cost for obtaining all necessary approvals, sanctions, permissions, licenses for providing the service from any Municipal, Local or Government Authority which pertains to the activities to be performed by it.	We request the Authority to kindly reconsider the said provision, as obtaining approvals, sanctions and permissions from various Municipal, Local and Government Authorities can be a time-consuming process and may adversely affect the timely execution of the work. In several cases, such approvals/permissions may require intervention, coordination or recommendations from the Client. Therefore, making the Manpower Agency solely responsible for obtaining all such approvals at its own cost may lead to delays and operational difficulties .		As per the RFP.

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			We request that RCUES may kindly provide necessary support, coordination and intervention with the concerned authorities wherever required, particularly for approvals/permissions that are dependent on the Client or Government Authority.		
8.	Terms and Conditions Page No 09 of 34	(g) The monthly honorarium will be fixed by the RCUES and the firm / agency will only be paid the service charges and applicable taxes.	Kindly clarify: 1) The basis and methodology for fixing the monthly honorarium for the deployed professionals. 2) Whether the honorarium will be revised periodically as per applicable Government/RCUES norms. 3) The minimum service charges payable to the firm/agency. 4) Whether statutory obligations, administrative expenses and other applicable costs are to be reimbursed separately or covered within the service charges.		Clarified. The monthly honorarium shall be decided by RCUES on an assignment-to-assignment basis. Bidders shall quote their service charges and applicable GST. Statutory obligations/liabilities shall be dealt with in accordance with applicable law and the terms of the relevant Work Order/Agreement. No separate reimbursement shall be admissible unless specifically provided for in the relevant Work

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			5) Whether the fixed honorarium will be inclusive or exclusive of statutory employer liabilities, such as EPF, ESIC, gratuity, bonus, leave salary, insurance and other applicable statutory costs. We request the Authority to suitably amend/clarify the clause to ensure commercial viability and effective deployment of qualified manpower.		
9.	Technical Evaluation Sl. No. 2 Page no. 10 of 34	Past Experience A Single order of 10 professionals: 10 marks Single order of more than 11 and up-to 25 professionals: 15 marks Single order of more than 25 professionals: 25 marks	We request the Authority to kindly consider reducing the minimum number of professionals prescribed under the marking criteria to encourage wider participation of experienced and competent manpower agencies. We therefore request the Authority to kindly revise the criteria as follows: 1) Single order of 6 or more professionals – 10 Marks		As per the RFP.

S. No.	Bid Document Reference	Clause/ Section - Description	Queries	Change / Clarification Requested	Reply
			2) Single order of more than 10 and up to 14 professionals – 15 Marks 3) Single order of more than 14 professionals – 25 Marks		
10.	Technical Evaluation Sl. No. 5 Page no. 11 of 34	Presentation	Kindly clarify whether the presentation is to be submitted/uploaded along with the technical bid.		NO.
11.	Empanelment of Technically Qualified Agencies Page No 13 of 34	Empanelment shall not constitute a guarantee or commitment for award of any specific quantum or value of work.	Since no minimum quantum of work is assured, kindly clarify the expected validity / period of empanelment and whether agencies will remain eligible for Work Orders throughout the empanelment period.		Empanelment will be for the period of 01 years. May be extended to 02 years on mutual consent.
12.	Mandatory Supporting Documents Page no. 14 of 34	c. Manpower and Resources: Documentary evidence demonstrating that the Bidder has adequate manpower, infrastructure, resources and organizational capability required for execution of the services covered under the EOI.	We request the Authority to kindly specify the acceptable documents, such as organization structure, list of existing manpower certificated by HR, office details, or a self-declaration/undertaking.		Self-Declaration is required on the letter head of the company.

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13.	Acceptance / Rejection of Bid Page no. 16 of 34	The venue of presentation will be RCUES, LUCKNOW Office, Adjacent Registrar's Office, University of Lucknow Campus, Lucknow.	We request the Authority to kindly consider permitting the shortlisted bidders to make the required presentation through online mode (Video Conferencing) instead of requiring physical presence at the RCUES, Lucknow Office.		Accepted.
14.	Annexure-2 Page no. 24 of 34	Note: We hereby confirm that in the above said projects were executed by us.	It is requested to kindly consider the experience of assignments executed by the Bidder through consortiums or joint ventures , subject to submission of satisfactory documentary evidence demonstrating the Bidder's involvement and successful completion of the assignment.		Not Accepted. Experience of consortium/JV members shall not be considered unless specifically permitted under the EOI. The experience submitted for evaluation shall be that of the bidder/entity submitting the bid , supported by the prescribed documentary evidence.
15.	Annexure-2 Page no. 24 of 34	B. Details of Technical and skilled manpower	Clarification is requested regarding the manpower details to be submitted. Kindly confirm whether the Bidder is required to provide details of the manpower		Clarified. The details required under this Annexure shall relate to the technical/skilled manpower currently available/employed with the bidder , and not merely

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			deployed/involved in the projects, or details of the manpower currently available/on the payroll of the Bidder. Please clarify.		manpower deployed under past projects.
16.	Annexure 5 Page no. 28 of 34	Details of Proprietor/Partners/Directors	The “ Qualification ” column in the “Details of Proprietor/Partners/Directors” format appears to be not required. We request that the same may kindly be removed from the prescribed format.		Accepted. The “Qualification” column in the prescribed format may be deleted.
17.	Annexure 6 Page no. 29 of 34	List of Key personnel permanently employed in your firm	We request that the requirement for providing experience and particulars of work done for each permanently employed key personnel may kindly be reconsidered, as this would be difficult to compile due to the extensive experience of personnel and the resulting volume of supporting documents. Submission of an HR Certificate confirming their permanent employment with the firm may kindly be		Accepted.

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			accepted instead, to avoid unnecessary documentation and duplication.		
IDECK					
1.	Tender Notice Page no. 01 of 01	Bid Due Date: 10.09.2026 up to 17:00 hrs	We request client to kindly provide at least 7-10 days for submission of tender after publishing pre-bid clarifications.		Accepted. The Bid Due Date is hereby extended. The revised date shall be as specified in the corrigendum/amended Bid Data Sheet.
Gretis India Private Limited					
1.	Eligibility Criteria Page no 8 point no 10	The bidder must have Presence in Lucknow with documentary evidence establishing the Bidder's Head Office/Branch Office in Lucknow		We respectfully request the Competent Authority to kindly review and amend the abovementioned eligibility condition requiring the bidder to have a Head Office/Branch Office specifically in Lucknow. It is submitted that restricting the eligibility requirement to bidders having an office exclusively in Lucknow may limit the participation of otherwise qualified, experienced, and capable agencies having an established operational presence at other locations	Accepted. The requirement of an existing Head Office/Branch Office in Lucknow is deleted. Accordingly, the relevant eligibility criterion shall stand amended.

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				within the State of Uttar Pradesh. Since the scope of services under the tender is capable of being effectively managed and executed by an agency having an established office anywhere within the State of Uttar Pradesh, we request that the geographical restriction of “Lucknow” may kindly be broadened to “Uttar Pradesh”. Such an amendment would enable participation of a larger pool of competent and experienced bidders, thereby promoting fair competition, transparency, wider participation, and value for money in the procurement process, without compromising the bidder's ability to effectively perform the contractual obligations	
2.		Gratuity		It is requested that, wherever gratuity is applicable under the prevailing statutory	Clarified. Gratuity and other statutory liabilities shall be governed by the applicable statutory provisions and the

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				provisions, the actual gratuity liability may be reimbursed separately by the Employer to the Service Provider on an actual basis. The Service Provider shall thereafter disburse the applicable gratuity amount to the eligible employee in accordance with the applicable law.	terms of the relevant Work Order/Agreement. No separate reimbursement shall be admissible unless specifically provided for in the relevant Work Order/ Agreement.
BDO India Services Private Limited					
1.	Eligibility Criteria, Point – 5, Pg. No. 7		The bidder should have executed (completed/ongoing) at least 1 number of project with minimum supply of 25 number of professionals with relevant experience of providing professionals for Advisory/ Consulting services to central / State Government Departments / ULBs / PSUs / Autonomous bodies/ Public Sector entity in the last 3 Financial Years or The bidder should have executed (completed/ongoing) at least	We may request to amend below criterion to be read as: The bidder should have executed (completed/ongoing) at least 1 number of project with minimum supply of 12 number of professionals with relevant experience of providing professionals for Advisory/ Consulting services to central / State Government Departments / ULBs /	As per the RFP.

S. No.	Bid Document Reference	Clause/ Section - Description	Queries	Change / Clarification Requested	Reply
			2 number of projects with minimum supply of 15 number of professionals with relevant experience in each contract of providing professionals for Advisory/ Consulting services to central / State Government Departments / ULBs / PSUs / Autonomous bodies/ Public Sector entity in the last 3 Financial Years or The bidder should have executed (completed/ongoing) at least 3 number of projects with minimum supply of 10 number of professionals with relevant experience in each contract of providing professionals for Advisory/ Consulting services to central / State Government Departments / ULBs / PSUs / Autonomous bodies/ Public Sector entity in the last 3 Financial Years	PSUs / Autonomous bodies/ Public Sector entity in the last 3 Financial Years or The bidder should have executed (completed/ongoing) at least 2 number of projects with minimum supply of 8 number of professionals with relevant experience in each contract of providing professionals for Advisory/ Consulting services to central / State Government Departments / ULBs / PSUs / Autonomous bodies/ Public Sector entity in the last 3 Financial Years or The bidder should have executed (completed/ongoing) at least 3 number of projects with minimum supply of 6 number of professionals with relevant experience	

S. No.	Bid Document Reference	Clause/ Section - Description	Queries	Change / Clarification Requested	Reply
				in each contract of providing professionals for Advisory/ Consulting services to central / State Government Departments / ULBs / PSUs / Autonomous bodies/ Public Sector entity in the last 3 Financial Years	
2.	Technical Evaluation, Point – 2 Past Experience A, Pg. No. 10		Single order with number of employees in supply of professionals for Advisory/ Consulting services to central / State Government Departments /ULBs/PSUs/ Autonomous bodies/ Public Sector entity during last 03 FY 2022-23, 2023-24 and 2024-25. Criteria: Single order of 10 professionals: 10 marks Single order of more than 11- and up-to 25 professionals: 15 marks Single order of more than 25 professionals: 25 marks Documents Required: Order	We may request to amend below criterion to be read as: Single order with number of employees in supply of professionals for Advisory/ TPA/ Consulting services to central / State Government Departments / ULBs / PSUs / Autonomous bodies/ Public Sector entity during last 05 FY 2020-21, 2021-22, 2022-23, 2023-24 and 2024-25.	As per the RFP.

S. No.	Bid Document Reference	Clause/ Section - Description	Queries	Change / Clarification Requested	Reply
			copy along with experience certificate. For ongoing projects, copy of work order(s)/ LoA may be considered as valid documents.	Criteria: Single order of 6 professionals: 10 marks Single order of more than 6- and up-to 10 professionals: 15 marks Single order of more than 10 professionals: 25 marks Documents Required: Order copy along with experience certificate/CA Certificate. For ongoing projects, copy of work order(s)/ LoA may be considered as valid documents.	
3.	Technical Evaluation, Point – 3 Past Experience B, Pg. No. 10		Experience in providing consulting / project implementation units / Third Party Assessment / PMC / PMU of Thematic Sectoral projects of Urban Development / Amrut/ Smart	We may request to amend below criterion to be read as: Experience in providing consulting/ project implementation units/	As per the RFP.

S. No.	Bid Document Reference	Clause/ Section - Description	Queries	Change / Clarification Requested	Reply
			City/ SBM / SWM/ Central/ State Government Departments / Doners or funding agencies / ULBs / PSUs / Autonomous bodies/ Public Sector entity /Urban Development Departments/ Local Governments/ Development Authorities. Criteria: 5 marks for 01 project with maximum of 20 marks Documents Required: Order copy along with experience certificate. For ongoing projects, copy of work order(s)/ LoA may be considered as valid documents.	Third Party Assessment/PMC/ PMU of Thematic Sectoral projects of Urban Development / Amrut/Smart City/SBM /SWM/Central/State Government Departments /Doners or funding agencies / ULBs/PSUs/Autonomous bodies/ Public Sector entity /Urban Development Departments/ Local Governments/ Development Authorities. Criteria: 5 marks for 01 project with maximum of 20 marks Documents Required: Order copy along with experience certificate/ CA Certificate. For ongoing projects, copy of work order(s)/ LoA may be considered as valid documents.	

