

12 STAKEHOLDER CONSULTATIONS

12.1 INTRODUCTION

The objective of the stakeholder's consultation carried out for preparation of City Development Plan of Kanpur City was to ensure that the CDP reflects the ground realities and vision, strategies as articulated by stakeholders are incorporated in the CDP. For this purpose after identification of stakeholders, the consultation process was formulated to target stakeholders at various levels. For the discussions, two groups' i.e. primary and secondary stakeholders were identified. The primary stakeholders were the beneficiaries of the project i.e. the poor and the marginalized section of society, members of Community Development Societies (CDS), builders, trade associations, hotelier associations etc. While the secondary stakeholders were, those who were indirectly affected by the project, viz. officials from state government, urban local government, the parastatal agencies and line departments etc.

12.2 METHODOLOGY ADOPTED

The Stakeholder consultations were held mainly to devise city vision, prioritize development issues and formulate strategy options. The methodology for the consultation included:

- Identification of Key Stakeholders
- Conducting Consultations
- Documentation and recording of consultations
- Integrating consultation findings into project related decision making.

Consultations with a varied section of stakeholders were held in April, May, June and July 2006. The details of the consultation program are as follows:

Table 12.1 Details of Consultations Held

S. No.	Stakeholder group	No. of consultations held	Dates of consultations
1.	Elected Representatives	1	3/6/06 and 5/6/06
2.	Govt. Organisations	23	19/4/06 to 14/6/06
3.	Non-Governmental Organizations	4	10/5/2006, 17/5/2006 8/6/06
4.	Traders Associations	11	1/5/06, 6/6/06
5.	Industry Associations	8	7/6/06 to 8/6/06
6.	Hotelier Associations	4	6/6/06 to 7/6/06
7.	Property dealers & associations	4	8/6/06
8.	Slum & Bastis	20	1/5/06 to 5/5/06, 31/5/06 to 1/6/06, 7/6/06 to 8/6/06
9.	Community Development Societies	19	2/5/06, 31/5/06 to 1/6/06, 7/6/06 to 8/6/06
10.	Resource persons	3	20/4/06, 3/6/06, 5/6/06
	Total	97	



12.3 STAKEHOLDER'S VIEW POINTS

The views of both primary and secondary stakeholders were sought and in-depth discussions were held to know about their views on current scenario of Kanpur, their concerns vis-à-vis development of the city and priority area which require more focus.

12.3.1 Consultation with Primary Stakeholder

Non-Government Organisations

Three non-government organizations were consulted in the city. Table 12.2 lists the name of NGOs consulted.

Table 12.2: NGOs consulted

S. No.	Name of NGO	Date of Consultations	No. of participants
1	Eco Friends	17/5/06	1
2	Lok Vikas Mandal	10/5/06, 8/6/06	2
3	Pandit Deen Dayal Jan Kalyan and Vikas Samiti	8/6/06	1

The NGOs seemed unsatisfied with the provision of cleanliness. They were of the view that no provision has been made to provide primary education and health facilities at slum level. The community toilets, constructed under community toilets scheme, are poorly maintained. In many areas, sewerage mixing of sewerage with storm water drains causes severe problem. Responsibility of managing solid waste management and community toilets should be given to community development societies. One of the NGO asked for alternate accommodation and title rights before demolishing any slum. Community participation should be an integral part of all the projects. On institutional aspects, the need was felt to strengthen the institutions like KNN, KJS and KDA by having specialized staff, giving option of VRS to elderly staff, introducing e-governance to maintain transparency and increasing efficiency and adequate money allocation for operation and maintenance should be taken.

Community Development Society and Slums

Consultations were held with the members of different Community Development societies i.e. Basti Vikas Samiti, Sahyog samiti, Drishti Vikas Samiti, Nayi Disha Vikas Samiti, Samuh Vikas samiti etc. The Community Development Societies were formed under DUDA in the above mentioned slum. They were of the view that training should be linked with the means of employment. Their major concerns were provision of water, electricity, sanitation, health facilities and employment generating activities for slum dwellers. According to them, present sanitation condition and health services are in poor shape. The maintenance of community toilets, which have been constructed at their slum with the collaboration of slum dwellers, KNN and energy development authority, should be given to CDS. The liberal loan



should be provided for constructing the house and to start income generating activities. More houses should be provided for slum dwellers and their location, type of construction should be with due consultation with slum dwellers.

Table 12.3 Details of consultation held with CDS

S. No.	Name of Community Development Societies	Date of Consultations	No. of participants
1	Arunodya Vikas Samiti	8/6/06	1
2	Antodya Vikas Samiti	8/6/06	1
3	Basti Vikas Samiti	8/6/06	1
4	Drishti Vikas Samiti	8/6/06	3
5	Divya Samudayik Vikas Samiti	8/6/06	1
6	Kalyan Vikas Samiti	8/6/06	1
7	Mahila Vikas Samiti	8/6/06	1
8	Mahan Vikas Samiti	8/6/06	1
9	Nai Disha Vikas Samiti	8/6/06	1
10	Pragati Vikas Samiti	8/6/06	1
11	Sahyog Vikas Samiti	8/6/06	1
12	Samuh Vikas Samiti	8/6/06	1
13	Srijan Vikas Samiti	8/6/06	1
14	Samagra Vikas Samiti	8/6/06	1
15	Utkarsh Vikas Samiti	8/6/06	1
16	Ujjawal Vikas Samiti	8/6/06	1
17	Utthan Vikas Samiti	8/6/06	1

Industry Associations

Two industry associations were consulted. Table 12.4 gives details of consultation with industry associations.

Table 12.4 Details of Consultations held with Industries Associations

S. No.	Name of Association	Date of Consultations	No. of participants
1	Indian Industries Association	7/6/06	3
2	Kanpur Industrial Development Co-operative Estate Ltd.	7/6/06	5

The industrialists were of the view that most of the policies are meant for heavy and medium industries. Out of total tax collected from industrial estates and industries, 70 percent should be spent on operation and maintenance. There is no co-ordination between KNN and KDA which affects in overall development and maintenance of the area. They want that transparency should



be there between the tax collection and utilization in industrial areas. Government adopts dual policy. There should be special assistance from state or central government. They were of the view that tax benefits and subsidy should be given to industries. According to them, electricity and lack of airport is the biggest hurdle in the industrial growth.

Traders Association

Traders associations were of the view that airport is must for the city. Kanpur and Lucknow should be developed on twin city basis. Public facilities such as public conveniences, footpaths should be constructed. At present, there exists no traffic regulation. They asked for removal of on-road parking and encroachment on roads. The steps should be taken to stop the entrepreneurs from moving out of Kanpur as many of them are shifting their industries in other state like Rajasthan and Uttaranchal due to favorable government policy of those states.

Table 12.5 Details of Consultations held with Trade Associations

S. No.	Name of Association	Date of Consultations	No. of participants
1	Merchant Chamber of Commerce	6/6/06	9
2	Chauk Sharafa Vayapar Mandal	8/6/06	2

Property Dealers and Builders Associations

Property dealer and builder associations were consulted. In their view, Master plan revision on time and infrastructure development should be given due importance. The overall development of the city in terms of identification of areas under different land uses should be addressed time to time. Since long time new master plan has not come out and already commercialized places have been given the court notices on the basis of thirty years old master plan. On the traffic problems in the city they were of the view that over bridges and under passes should be built, existing railway track which passes through the city and leads to traffic jam diverting the existing railway track which falls within the city area, creating under ground parking lots and removing the unauthorized occupation of the existing under ground parking lots. For example, Navin market under ground parking which is used as commercial place and parking of vehicles on road in front of the same market place leads to road blocks and traffic congestion. The regular power supply for industries should be maintained. In order to create new employment opportunities, the Special Economic zones should be developed soon.



Table 12.6 Details of Consultations with Property Dealers & Builders Associations

S. No.	Name of Association	Date of Consultations	No. of participants
1	Property Dealers and Builders Association	6/6/06	2
2	Kanpur Promoters and Builders Association	1/5/06	2

Hotelier Association

Hotel associations were consulted to get their views related to facilities available in the cities for people visiting Kanpur city as Kanpur is a big industrial town. Table 12.7 provides the details of consultations held with hoteliers.

Table 12.7 Details of Consultations with hotel Associations

S. No.	Name of Association	Date of Consultations	No. of participants
1	U.P. Hotel and Restaurant Association	6/6/06	1
2	Northern Hotel and Restaurant Association	6/6/06	2
3	Hotel and Restaurant Association	7/6/06	1

12.3.2 Secondary Stake holder consultation findings

Govt. organizations

More than 35 officials from various government departments, local government officials and parastatal agencies have been consulted in the city. The major concerns raised by officials were lack of plantation on road sides, decrease in underground water level, contamination of underground water, conservation of water, irregular electricity supply, chaotic road traffic and managerial problems.

The details of discussions carried out with different stakeholders (primary and secondary) are given in annexure 1.

12.4 Workshops/Meetings Organised at Kanpur

12.4.1 City Level Workshop– Inception Report

First meeting cum workshop was held at Kanpur Nagar Nigam on 19th April 06. The officials from various departments such as Kanpur Nagar Nigam, Kanpur Development Authority, Kanpur Jal Nigam (KJN), Kanpur Jal Sansthan (KJS), Kanpur Jal Nigam, Pollution Control Board, U.P. Housing Board, District Urban Development Authority (DUDA), Public Works



Department (PWD), Irrigation Department and Archeology Survey of India attended the meeting. The list of participants, who attended the meeting, is enclosed in Annexure 2. The meeting was organized to brief the government officials about the overall JNNURM Concept, the process involved in the preparation of City Development Plan, to know their vision about the city and current state of various infrastructure facilities etc.

In the meeting, the consultant team has briefed the government department officials about the JNNURM concept, meaning of City Development Plan (CDP), constituents of city development plan, process which consultants will adopt for preparation of CDP.

12.4.2 Stakeholder Workshop – Rapid Assessment Report

Extensive consultations with various stakeholders i.e. hoteliers, industrialists, trade associations and property dealers have been conducted during preparation of rapid assessment report.

Workshop with Officials

To discuss the current status of city assessment and to build consensus on priority issues, workshop/meeting was held on 9th July 2006 with various local government, Kanpur Nagar Nigam and other parastatal agencies, govt. department's officials at Kanpur to present the findings of the rapid assessment report and to obtain their feedback.

Workshop with Trade Associations

The workshop with members of Merchant Chambers of Commerce was held on 6th June 2006. The city vision, current problems, city economy, industry and trade related specific issues and their solutions have been discussed. Their views have already been explained above and in annexure 1.

Workshop with Slum Dwellers and Community Development Societies

The workshop with slum dwellers and community development societies were held on 8th June 2006. The city level problems, their solutions, slum specific issues such as type of slum, tenure status, basic infrastructure facilities, in-situ development and resettlement colonies, condition of housing developed for EWS/ LIG has been discussed.

12.4.3 Stakeholder Workshop – Draft Final Report

The presentation of draft final report has been made at both the state and city level.

The draft final report was presented on 25th July 2006 before the Principal Secretary and Special Secretary MoUD, GoUP; Director, Joint Director and consultant from Regional Centre for Urban and Environmental Studies, Lucknow; senior government officials from Kanpur and Lucknow, officials



from Kanpur Nagar Nigam and parastatal agencies and comments/suggestions received from them have been incorporated in this report.

A stakeholder workshop was organized on 26th July 2006 in Kanpur to present the findings of draft city development plan to various stakeholders i.e. industrialists, merchant chamber of commerce, hoteliers, property dealers, market associations and community etc. and to receive their comments/suggestions on the Draft City Development Report. The city vision, strategy and action plan has been discussed with the stakeholders. The prioritization of projects as well as financial investment plan has also been presented before the stakeholders. The suggestions received in the workshop have been incorporated in this report. The comments/ suggestions received on the draft final report in the workshop has been incorporated in this report.

